

## Coming out of major industry challenge stronger than ever

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## Our strategy for the past three years has been focused on three main pillars





#### **Dual-Brand Strategy**

Utilize both XL and Axis brands to address different market segments with targeted Dataled offers



#### **Ex-Java**

Network investment in ex-Java to drive revenue and traffic growth



#### Mobile Data Leadership

Shape the business for Mobile Data Leadership and leapfrog our peers



## This year we have built on the success of our dual-brand strategy with both XL and Axis continuing to perform well



#### **Both Brands Built on Foundations Laid In 2017**

# YouTube Tanpa Kuota Sanitaria Mariana Sanitaria Mariana Super NGO BROL GENTS SUPER N

#### 2017

XL

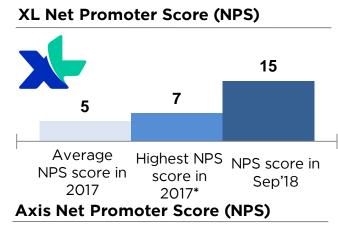
- ✓ First to market with Youtube Partnership – Youtube streaming without quota
- ✓ First to democratize voice with Super Ngobrol



#### 2018

- ✓ Device Integration and product bundling
- ✓ XTREAM 4G smartphone collaboration with integrated benefits like YouTube, extra quota, free calling and SMS, etc.

#### Resulting in NPS improvement across both brands



Both brands have seen their
September NPS score double the highest score achieved in 2017



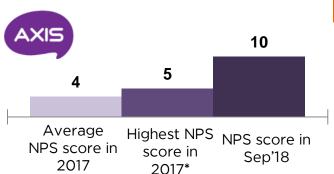
2017

- ✓ Changed the game with Hitz offering social media packages aimed at youth
- ✓ With AIGO increased a focus on vouchers



#### 2018

✓ Built on the success of those offerings with further content partnerships and expansion of 4G offering



#### Our continuous network investment in ex-Java has led to improved revenue trajectory



Continuous network investment with 4G available in ~421 cities at 9M18

And this has driven strong growth in ex-Java revenue

2017

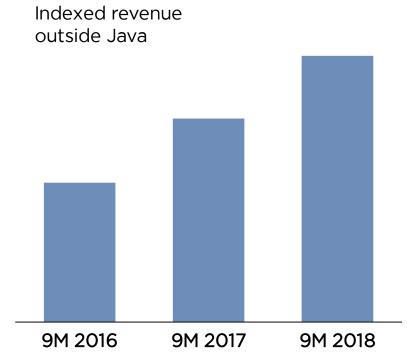
4G cities

360

2018 YE

4G cities

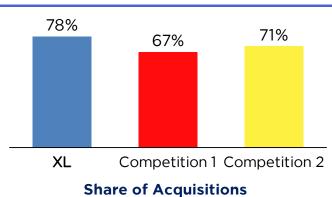
~421

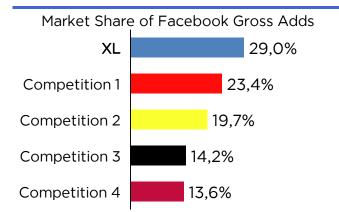


#### We have leapfrogged our peers in Mobile Data Leadership 🧦 XL axiata

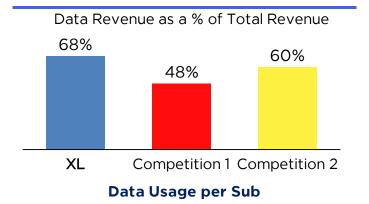




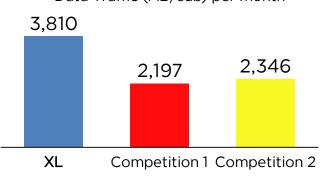




#### **Data Share of Revenue**



#### Data Traffic (MB/sub) per month



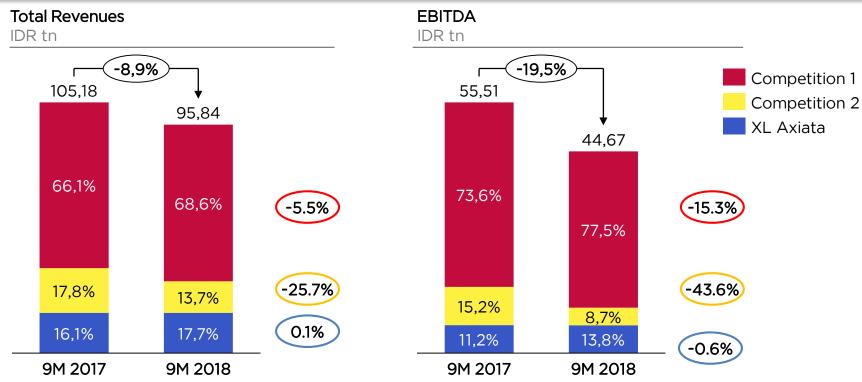


## Thus, despite a tough 2018; focus on our strategy means we are outperforming the market



Industry total revenue declined by -8.9% while XL steady at 0.1%

Industry EBITDA dropped at -19.5% while XL relatively steady at -0.6%



#### Path to Sustainable Profitability in 2019



#### **Data Monetization**

Building on Our Success in ex-Java

Maintain investment and build on the success and momentum in ex-lava

Continued monetization of Data Pricing especially within Java

KEY DRIVERS Cost Optimization

Big levers to drive structural changes in costs and generate further savings

Analytical Insights

Leverage big data and analytics in improving customer experience & creating better upselling opportunities Digitalization

Digitalization across functions and businesses





### Thank you

